Website Advisory Committee Meeting

Wednesday, October 6th, 2021

10:00pm - 11:30am EST

Virtual Zoom Meeting:

https://ncsu.zoom.us/j/92784118428?pwd=UjVCVXZJT2xOQXMzN1JwN2JnNWQ1QT09

Meeting ID: 927 8411 8428

Passcode: 739741

Committee Members:

CHAIR: Melanie Morgan, Neuse Regional Library

Daniel Whitehead, NC LIVE staff and WAC Liaison

Sarah Bonner, Chowan University

Calvin Craig, Gaston College

Angela Davis, Pitt Community College

Marcella Fredriksson, UNC-Wilmington

Chad Fortner, Central Piedmont CC

Tanya Jones, Gaston County Public Library

Ryan Miller, UNC-Charlotte

Daniel Nañez, UNC-Greensboro

Allen Phillips-Bell, Pender County Public Library

Jacob Vaccaro, Meredith College

Siu-Ki Wong, Campbell University

Committee Charge:

The Website Advisory Committee is responsible for providing input to and feedback on the planning and assessment processes related to the design and organization of the NC LIVE website and other web interfaces. The WAC ensures a web presence that is customer-driven and supports reliable and intuitive access to NC LIVE-provided resources, services, and related materials.

AGENDA

1. Introductions / Agenda Review / Minutes

Meeting began at 10:04 am.
Attendance-WAC members present highlighted in yellow. Amelia Rodarte also present.

2. NC LIVE Website accessibility and usability plan

Amelia Rodarte, NC LIVE's Community Engagement Librarian, reviewed progress of the website's accessibility and usability testing.

- Second round of testing for Library staff is almost complete with general findings outlined including menu, searching resources, and training section tasks.
- The next testing phase will be focused on Patron Participants. Amelia asked WAC members to identify patrons who could assist with testing.

3. NC LIVE Website updates and redesign

In preparation for Drupal 7's end-of-life, NC LIVE is migrating from Drupal 7 to Drupal 9. Daniel discussed the outline for the next few months with focus on prioritizing critical, public facing, librarian targeted, and content pass areas.

- Daniel shared information on the login module that is a critical component of the project. It is almost complete, but has been labor intensive.
- Librarian targeted pages like usage reports will be saved until public facing pages are complete.
- Additionally, a content pass will be done in November that includes spelling mistakes, unused pages, image transfer issues, link checks, etc.
- Daniel highlighted some new features like service alerts, site search, etc.
- Daniel demonstrated new features like Learning Pathways under Training, and requested input from WAC relating to A to Z Resources. .
- Beta Site will be released mid-October, and Daniel asked for the best way to get feedback. Banner at top of site that is connected to Google form to gain immediate feedback? Feedback from Help Desk?
- The goal is to launch the site mid-December.
- Daniel asked for any concerns or feedback. WAC expressed appreciation for the intensive work and thoughtful approach to the project.

4. Updates from Committee Members

Committee members briefly shared projects.

Next Meeting(s)

A Doodle poll will be sent out soon to determine our next meeting date and time.

The next meeting will be tentatively in mid-January with the option to have a smaller meeting in December for final feedback if needed.

5. Adjournment-Meeting adjourned at 10: 51 am

Minutes completed by Melanie Morgan mmorgan@neuselibrary.org