

Website Advisory Committee Meeting Minutes

Wednesday, July 21st, 2021

10:00pm - 11:30am EST

Committee Members:

CHAIR: Melanie Morgan, Neuse Regional Library
Daniel Whitehead, NC LIVE staff and WAC Liaison
Sarah Bonner, Chowan University
Calvin Craig, Gaston College
Angela Davis, Pitt Community College
Marcella Fredriksson, UNC-Wilmington
Chad Fortner, Central Piedmont CC

Tanya Jones, Gaston County Public Library
Ryan Miller, UNC-Charlotte
Daniel Nañez, UNC-Greensboro
Allen Phillips-Bell, Pender County Public Library
Jacob Vaccaro, Meredith College
Siu-Ki Wong, Campbell University

Committee Charge:

The Website Advisory Committee is responsible for providing input to and feedback on the planning and assessment processes related to the design and organization of the NC LIVE website and other web interfaces. The WAC ensures a web presence that is customer-driven and supports reliable and intuitive access to NC LIVE-provided resources, services, and related materials.

NOTES

1. Introductions / Agenda Review / Minutes

2. NC LIVE Website accessibility and usability plan

Devon Waugh, NC LIVE's Instruction Librarian, and Amelia Rodarte presented plans for the new website's accessibility and usability testing.

- Have been sending emails and soliciting feedback from NCLIVE committee members
- Next round of testing (Sept. 1-24) is to conduct usability testing with 10 library staff and 5 patrons.
- All testing will be virtual and will not take up a significant amount of time. If you have people in mind who might be interested in helping out with the usability testing, you can contact Amelia Rodarte or Devon Waugh. It doesn't matter if the people targeted for testing have experience with the NC LIVE site or not. Having a mix would be preferable.
- Getting feedback on targeted sections, pages, etc. is easier for them - rather than getting many random suggestions, comments all at once.
- Going to work on formal user testing on various aspects of the website to garner most of their feedback.

3. NC LIVE Website updates and redesign

In preparation for Drupal 7's end-of-life, NC LIVE is migrating from Drupal 7 to Drupal 9. Daniel shared the progress of the transition:

4. Updates from Committee Members

A Google Chrome extension someone mentioned:

- **Silktide** - <https://silktide.com/resources/toolbar/>

Toolbar that simulates using the web with a range of disabilities.

5. Next Meeting(s)

A Doodle poll will be sent out to determine our next meeting date and time.

6. Adjournment

Notes submitted by Angela Davis