

# Online Services Advisory Committee Meeting

Monday, July 21, 2025

10am - 12:00

## Committee Members

**CHAIR: Jacob Vaccaro**, Meredith College  
**Daniel Whitehead**, NC LIVE staff and OSAC Liaison  
**Sarah Bonner**, Chowan University  
**Angela Davis**, Pitt Community College  
**Marcella Fredriksson**, UNC-Wilmington  
**Denise Keating**, Central Piedmont CC

**Ryan Miller**, UNC-Charlotte  
**Daniel Nañez**, UNC-Greensboro  
**Allen Phillips-Bell**, Pender County Public Library  
**Whit Preston**, Gaston College  
**Kelly Spring**, East Carolina University  
**Siu-Ki Wong**, Campbell University

## Committee Charge

The Online Services Advisory Committee is responsible for providing input to and feedback on the planning and assessment processes related to the design and organization of the NC LIVE website, other web interfaces, and software. The OSAC ensures a web presence that is customer-driven and supports reliable and intuitive access to NC LIVE-provided resources, services, and related materials.

## **AGENDA**

### **1. Introductions/Agenda Review**

### **2. Updates from Committee Members - *What is a technical question your library is currently working on?***

- ILS Issues
- AI
- Archiving Projects

### **3. Annual Conference Feedback**

- Organizing Resources on the website
- Landing page
- Website navigation
- AI tools

### **4. Annual Goals 2025-2026**

- EZproxy Access Groups
- Accessibility Audit / Refresh
- Third Project Ideas

### **5. AI Policy - Guiding Principles**

### **6. Project Update: NC LIVE Usage Reports Rework**

- 7. Project Update: Field Experience Students & Accessibility Projects**
- 8. Next Meeting**
- 9. Adjournment**